

WHAT PEOPLE ARE SAYING ABOUT HAWC?

CLIENT

"Thank you so much for working with us. My children and I were staying with friends for so long I wasn't angry when they told me we had to get out. I just hadn't planned for it, so I had no idea where we were going to sleep that night. When I called HAWC the lady was so encouraging and was able to get us into shelter. I just moved into my apartment and wanted to send you this card to show my appreciation.

– **Janeen,**
A Washtenaw County resident and HAWC client

LANDLORD

"It has been difficult getting my tenants to even speak to me when they get behind with rent. I spoke to a HAWC person at court and she gave me information to distribute to clients about calling HAWC when they sign their lease or when they start to fall behind in rent. Since I started working with HAWC, I've seen great results with rent payments and saved so much time."

– **Robert**
A Washtenaw County landlord and resident

AGENCY STAFF

"I was initially hesitant about the HAWC process, but so many clients have said that it is so much easier to call one place (HAWC) than all over the city looking for housing assistance."

– **Mildred,**
An agency staff person and Washtenaw County resident

HAWC CALL CENTER HOURS

(734) 961 - 1999

MONDAY: 8:30AM - 5:00PM
TUESDAY: 8:30AM - 7:00PM
WEDNESDAY: 8:30AM - 5:00PM
THURSDAY: 8:30AM - 7:00PM
FRIDAY: 8:30AM - 5:00PM

AFTER HOURS:

**PLEASE CALL UNITED WAY'S 2-1-1
DIAL 2-1-1 A FREE INFORMATION
AND REFERRAL SERVICE HOTLINE.**

**IF YOU DO NOT HAVE ACCESS TO A
TELEPHONE, EMAIL US AT:**

HAWC_Washtenaw@usc.salvationarmy.org



Housing Access for Washtenaw County is a program of The Salvation Army in Washtenaw County in partnership with Interfaith Hospitality Network at Alpha House, Shelter Association of Washtenaw County, SOS, Ozone House, Housing Bureau for Seniors, MSHDA, SafeHouse Center, Washtenaw Housing Alliance and Washtenaw County

HOUSING ACCESS FOR WASHTENAW COUNTY (HAWC)



THE FRONT DOOR APPROACH TO HOUSING ASSISTANCE

CALL HAWC AT:

(734) 961 - 1999

E-mail: HAWC_Washtenaw@usc.salvationarmy.org

WHAT IS HAWC?

HAWC is Washtenaw County's central intake for individuals and families who are homeless or at-risk of homelessness. Residents of Washtenaw County may call HAWC for housing assistance, information and/or referral. HAWC serves as the first point of access to address your housing needs.

WHO SHOULD CALL HAWC?

Anyone who has a housing question, need, issue, or concern.

What you may receive:

- Shelter**
- Housing**
- Information and referral(s) to housing and services**
- Housing related financial assistance**
- Landlord links**
- Education to obtain and sustain housing**

HOW HAWC WORKS

STEP #1

Call HAWC with your housing questions

STEP #2

A HAWC Intake Specialist will ask you some questions about your housing situation

STEP #3

You will be provided with the appropriate assistance, information, resource and/or referral to address your housing need based on eligibility



HAWC's WALK-IN HOURS

HAWC also provides face-to-face professional housing assessments, resources, and referrals.

ADDITIONAL SERVICES PROVIDED DURING WALK-IN HOURS;

- Consultations with assessment specialists
- Budgeting consultations with financial management partners
- Workshops on obtaining and maintaining housing

LOCATIONS: *(The Salvation Army)*

TUESDAYS: 9:00 a.m. – 12:00 p.m.

9 S. Park St. | Ypsilanti, MI 48197

THURSDAYS: 1:00 p.m. – 4:00 p.m.

100 Arbana Dr. | Ann Arbor, MI 48103

ADDITIONAL HOUSING RESOURCE

www.michiganhousinglocator.com